

New Terms and Conditions for Vodafone Prepaid International Roaming Pack

Applicable with effect from 26.05.2019

The Vodafone International roaming packs are provided to Vodafone customers travelling to select locations. These T&Cs are effective since 26.05.2019 and applicable to all prepaid subscribers who buy such roaming packs on or after 00:00:01 hours on 26.05.2019.

i-RoamFREE Packs	
MRP	Validity (Days)
695	1 day
2695	4 days
3495	7 days
4695	10 days
6995	28 days

Benefits applicable on i-RoamFREE Prepaid packs																													
Tariffs	Countries with FREE usage		Other countries with discounted benefits																										
Incoming Calls	FREE		FREE																										
Outgoing Calls (Local + Calls to India)	FREE (upto 120 mins per day) Post 120 free mins, Rs. 1/min will be charged on outgoing calls for the rest of the day		<table border="1"> <thead> <tr> <th>Validity (in Days)</th> <th>Free mins</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>50 mins</td> </tr> <tr> <td>4</td> <td>200 mins</td> </tr> <tr> <td>7</td> <td>200 mins</td> </tr> <tr> <td>10</td> <td>300 mins</td> </tr> <tr> <td>28</td> <td>500 mins</td> </tr> </tbody> </table>	Validity (in Days)	Free mins	1	50 mins	4	200 mins	7	200 mins	10	300 mins	28	500 mins	(Post free mins, Rs. 1/min will be charged on outgoing calls for the rest of the													
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Outgoing Calls (International)	Standard IR rates		Standard IR rates																										
Outgoing SMS	FREE		Re.1/SMS																										
Data (4G / 3G / 2G)	<table border="1"> <thead> <tr> <th>Validity (in Days)</th> <th>Total quota #</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>1 GB</td> </tr> <tr> <td>4</td> <td>4 GB</td> </tr> <tr> <td>7</td> <td>7 GB</td> </tr> <tr> <td>10</td> <td>10 GB</td> </tr> <tr> <td>28</td> <td>15 GB</td> </tr> </tbody> </table>	Validity (in Days)	Total quota #	1	1 GB	4	4 GB	7	7 GB	10	10 GB	28	15 GB	*Post free quota, usage will be charged at Rs 1/MB.	<table border="1"> <thead> <tr> <th>Validity (in Days)</th> <th>Total quota #</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>300 MB</td> </tr> <tr> <td>4</td> <td>1.2 GB</td> </tr> <tr> <td>7</td> <td>2 GB</td> </tr> <tr> <td>10</td> <td>3 GB</td> </tr> <tr> <td>28</td> <td>5 GB</td> </tr> </tbody> </table>	Validity (in Days)	Total quota #	1	300 MB	4	1.2 GB	7	2 GB	10	3 GB	28	5 GB	*Post free quota, usage will be charged at Rs 1/MB.	
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Applicable Countries	Countries with FREE usage USA Ireland UAE Italy Malaysia Malta Singapore Netherlands Albania Portugal Czech Republic Romania Germany Spain Greece Turkey Hungary United Kingdom Thailand New Zealand France* Brazil* Mexico*		Other countries with discounted benefits Austria Denmark Norway Argentina Egypt Oman Australia Bahrain* Peru Bangladesh Finland Philippines Belgium Ghana Qatar Afghanistan* Hong Kong Saudi Arabia Cambodia Indonesia Slovakia Canada Japan South Africa China Kuwait Sri Lanka Colombia Kenya Sweden Russia Macau Switzerland Fiji Iceland* South Korea Dem. Republic of Congo Mozambique Taiwan Israel* Mauritius* Vietnam* Croatia Nepal Tanzania																										

* Benefits applicable on countries effective 26th April 2019

IR Packs	
MRP	Validity (Days)
295	28 days
995	7 days
1495	14 days

***IR Packs are applicable effective from 26th May 2019**

IR Packs									
Pack name	Rental	Validity (Days)	FREE			VOICE (Rs/min) (post quota)	SMS (Rs/msg)	Data (Rs/MB)	Countries applicable
			Free OG (local + call back to India) + Incoming	Free SMS	Free Data	Outgoing Local (local + call back to India) + Incoming			
IR 295	295	28 days	40 mins	0	0	Rs. 10/min	Rs. 15/sms	Rs. 10/mb	41 countries
IR 1495	1495	14 days	150 mins	0	250 MB	Rs. 10/min	Rs. 15/sms	Rs. 10/mb	Gulf + Nepal (total 11 countries)
			300 mins	0	1 GB	Rs. 10/min	Rs. 15/sms	Rs. 10/mb	Others (total 30 countries)
IR 995	995	7 days	100 mins	0	100 MB	Rs. 10/min	Rs. 15/sms	Rs. 10/mb	Gulf + Nepal (total 11 countries)
			150 mins	0	500 MB	Rs. 10/min	Rs. 15/sms	Rs. 10/mb	Others (total 30 countries)

Other Outgoing International Calls: Standard IR rates

Applicable Countries			
11 Countries		30 Countries	
Bahrain	Bangladesh	Canada	Congo, The Democratic Republic
Kuwait	China	Czech Republic	Netherlands
Nepal	Japan	France	New Zealand
Oman	Malaysia	Germany	Portugal
Qatar	Singapore	Ghana	Romania
Saudi Arabia	Sri Lanka	Greece	Spain
United Arab Emirates	Thailand	Hungary	Tanzania, United Republic Of
Indonesia	Vietnam	Italy	Turkey
Russian Federation	Australia	Kenya	United Kingdom
Egypt	Belgium	Philippines	United States
Afghanistan			

* Outgoing call benefits are not applicable for calling premium rate numbers/special codes/Maritime/Satellite/Ship Cruise or Inmarsat

All International Roaming consumer plans are meant only for the use of retail customers and are not meant for commercial/ non-retail use. Commercial/ non-retail usage is defined as cumulative duration of outgoing calls > 120 minutes per day and/or 1GB/day, which is far in excess of the average daily usage by individual subscribers in the course of international roaming.

All Calls to Customer Care Number, on International Roaming, are free of cost. To check the customer care number for your state, please check FAQs.

Terms & Conditions

- 'Vodafone Prepaid International Roaming Pack' or 'Pack' shall mean and include Vodafone Prepaid SIM Card and the i-RoamFREE Pack purchased for use on such SIM Card.
- Pack activation will be basis Indian Standard Time (IST)
- Activation will be counted as applicable from 00:00 to 23:59 IST time.
- Benefits of the i-RoamFREE packs will be applicable till 23:59 hrs IST of the day from the time of activation. Mumbai, Maharashtra & Goa, UPE, UPW, Punjab, Himachal Pradesh & Haryana – Activation Date + 1. Delhi, Gujarat, Kolkata, Kerala, Chennai, Tamil Nadu, Andhra Pradesh, Karnataka, West Bengal, Rajasthan, Madhya Pradesh – 24 hours validity
- International Roaming service is mandatory for using your number abroad. This is at a charge of Rs 99 (for 30 days) which gets automatically deducted from the balance on the first chargeable event i.e.

incoming / outgoing call, outgoing SMS, mobile internet. This is circle specific. Refer the website for details

- Discounted rates are applicable on local calls, international calls, sms & data usage in International roaming within the validity of the pack
- The benefits available in packs are applicable in select applicable countries & basis the preferred network only (refer table at the end). Customers can roam in any other country other than the applicable countries mentioned as well, but would be charged as per standard international roaming rates
- Discounts are valid only on IR usage and cannot be used for local/STD/ISD/National Roaming usage.
- International Roaming pack benefits are not applicable for premium rate numbers / special codes / Maritime / Satellite / Ship Cruise or Inmarsat. Calls to premium rate numbers or special numbers / special codes** / Maritime / Satellite / Ship Cruise or Inmarsat will be charged at the rates charged by the visited network.
- Customers can switch off the data services from their mobile handset in case they don't wish to use mobile internet while roaming.
- 1 SMS = 160 characters. In case you send more than 160 characters in 1 SMS then the rates will be applicable accordingly
- Call duration is rounded upwards to the nearest 60 secs, since pulse rate for voice call is 60 seconds. Data usage is rounded upwards to the nearest multiple of 1 MB, since pulse rate for data is 1 MB. SMS beyond 160 characters (i.e. including blank space, words, characters, numbers, special characters, symbols etc.) is considered as 2 or more SMS (as the case may be).
- All voice call rates displayed are rates per minute.
- Please ensure your Preferred Network Type is set to 3G/4G in your handset settings while roaming in Singapore/ Taiwan / New Zealand / Australia / Antigua & Barbuda.
- Vodafone reserves the right to amend or withdraw the offer without prior notice.
- You understand and agree that the use of the Services involves the Preferred Network of International Roaming Partner, having different time zone, technical support, customer support and usage of language. Due to dependency on International Roaming Partner, Vodafone does not guarantee the service levels or turnaround time as per the Indian standards. Vodafone does not guarantee for the continuous, ubiquitous and uninterrupted coverage or availability of the Services in all time and at all places.
- Vodafone Prepaid SIM and International Roaming Pack purchased by customer is intended for his / her own personal use during his / her short term foreign travel on tourist visa, medical visa etc. ('Foreign Travel'), and shall not, under any circumstances, be transferred / alienated to others and / or shall be used as a substitute of local mobile connections available in a foreign country.
- Vodafone International roaming packs are available only for customers travelling abroad on short term Foreign Travel and such Packs cannot be used beyond one recharge after purchase of the Pack (i.e. continuously for more than 56 days).
- Vodafone International roaming packs are provided basis terms and conditions agreed between Vodafone Idea Limited and the concerned roaming partner of foreign countries.
- *In case of any breach of the terms and conditions herein and/ or misuse / fraudulent use / unauthorised use or for the cases where the SIM is transferred / alienated and/ or used for any commercial purpose, including telemarketing or otherwise, the preferential tariff plan for the international roaming pack shall be withdrawn, and normal roaming tariff / charges including voice and data charges shall be applicable.*

Applicable countries for i-RoamFREE (Prepaid)

Country name		
Albania	Greece	Portugal
Argentina	Hong Kong	Qatar
Australia	Hungary	Romania
Austria	Indonesia	Russia
Bangladesh	Ireland	Saudi Arabia
Belgium	Italy	Singapore
Brazil	Japan	Slovakia
Cambodia	Kenya	South Africa
Canada	Kuwait	South Korea
China	Macau	Spain
Colombia	Malaysia	Sri Lanka
Croatia	Malta	Sweden
Czech Republic	Mexico	Switzerland
Dem. Republic of Congo	Mozambique	Taiwan
Denmark	Nepal	Tanzania
Egypt	Netherlands	Thailand
Fiji	New Zealand	Turkey
Finland	Norway	UAE
France	Oman	United Kingdom
Germany	Peru	USA
Ghana	Philippines	Afghanistan
Bahrain	Iceland	Israel
Mauritius	Vietnam	

* Please ensure your Preferred Network Type is set to 3G/4G in your handset settings while roaming in Singapore/New Zealand/Australia

Special Codes/numbers – Calls made to these numbers/codes will not be applicable for any International Roaming Pack benefits.

Country name	County code
Algeria	213
Antartica	67211
Antartica	67212
Aruba	297
Aruba	2975
Ascention Is	247
Azerbaijan	99455
Azerbaijan	9944
Azerbaijan	9945
Azerbaijan	99477
Azerbaijan	994
Azerbaijan	99450
Azerbaijan	9947
Azerbaijan	99451
Azerbaijan	99460
Azerbaijan	99440
Azerbaijan	99470
Azerbaijan	99444
Belarus	37526
Bermuda	1441
Bolivia	591
Bosnia & Herzegovina	3876
Bosnia & Herzegovina	387
Burundi	257
Burundi	2577485
Central African Republic	236
Central African Republic	2365
Central African Republic	2367
Central African Republic	2368
Central African Republic	2362
Central African Republic	2363
Central African Republic	2368776
Central African Republic	23674
Central African Republic	23621
Central African Republic	23622
Central African Republic	23636
Chad Rep.	235
Chad Rep.	2356
Comoros	269
Comoros	2696
Comoros	269391
Comoros	269910
Comoros	2693905
Cooks Island	682

Cuba	53
Diego Garcia	246
Djibouti	253
East Timor	670
Falkland Islands	500
Gabon Republic	241
Gabon Republic	2410
Gambia	220
Georgia	995
Greenland	299
Guinea Bissau	245
Guinea Bissau	2456
Guinea Rep	22470
Guinea Rep	224637275
Guinea Rep	224551043
Guinea Rep	224552014
Guinea Rep	224637276
Guinea Rep	224552009
Guinea Rep	224
Guinea Rep	22463
Haiti	509
Inmarset	8816
Inmarset	882
Inmarset	871
Inmarset	874
Inmarset	870
Inmarset	8817
Inmarset	883
Inmarset	872
Inmarset	873
Inmarset	881
INTERNATIONAL NETWORK VODAFONE	88239
Ireland	353700
Ivory Coast	2252170
Kiribati	686
Korea-North	850
KYRGYZSTAN	9967
Latvia	371
Latvia	37122
Latvia	371222
Latvia	371279
Latvia	3712840
Latvia	37127
Latvia	37165153
Latvia	37165158
Latvia	37165159
Latvia	37120
Latvia	3715

Latvia	37158
Latvia	37159
Latvia	371810
Latvia	3719
Latvia	3712010
Latvia	3716
Latvia	37168501
Latvia	37168502
Latvia	3717
Latvia	3718
Latvia	37168
Latvia	3712
Latvia	3712769
Latvia	3712727
Liberia	231
Liberia	2314191
Liberia	23141910
Liberia	2314198
Liberia	23141980
Liberia	2314191001
Liberia	2314191002
Liberia	231419107
Liberia	231419808
Liberia	23141989
Liberia	2314199000
Liberia	23153204
Liberia	23153210
Liberia	2314198008
Liberia	23141984
Liberia	231419802
Liberia	231419803
Liberia	231419804
Liberia	231419805
Liberia	231419806
Liberia	2314198002
Liberia	231459970
Liberia	231479959
Liberia	23153200
Liberia	23141982
Liberia	23141988
Liberia	23141917
Liberia	23142920
Liberia	2314191008
Liberia	2315321135
Liberia	231419103
Liberia	231419102
Liberia	231419101
Liberia	2314299860

Liberia	2315321137
Liberia	23141914
Liberia	23141915
Liberia	2314191006
Liberia	2314191007
Liberia	23141985
Liberia	23141986
Liberia	23141987
Liberia	23141916
Liberia	23141918
Liberia	23153201
Liberia	2314191009
Liberia	2315321138
Liberia	2315321139
Liberia	23190
Liberia	231419108
Liberia	231419109
Liberia	23141911
Liberia	2314191003
Liberia	2314198003
Liberia	2314198004
Liberia	2314198005
Liberia	2314198006
Liberia	23141912
Liberia	23141913
Liberia	231419801
Liberia	231419807
Liberia	231419809
Liberia	23141981
Liberia	2314191004
Liberia	2314191005
Liberia	23141919
Liberia	23141920
Liberia	2314198001
Liberia	2314198009
Liberia	23153202
Liberia	23153203
Liberia	231419104
Liberia	231419105
Liberia	231419106
Liberia	2314198007
Liberia	23144998
Liberia	23141983
LITHUANIA	3706
Macedonia	389
Macedonia	38976
Macedonia	38970
Macedonia	38951

Macedonia	3897
Macedonia	3895
Macedonia	38971
Macedonia	38975
Macedonia	38988888710
Macedonia	38988888705
Macedonia	38988888706
Macedonia	38988888704
Macedonia	38988888701
Macedonia	38988888702
Macedonia	38988888707
Macedonia	38988888709
Macedonia	38988888703
Macedonia	389888888
Macedonia	389888889
Macedonia	38988888708
Macedonia	38982
Madagascar	261
Madagascar	2613
Madagascar	26132
Madagascar	26134
Madagascar	2612
Madagascar	2613488
Madagascar	261200
Madagascar	26122
MALAWI	26599
Mariana Island	1670
Marshall Island	692
Mauritania	222
Micronesia	691
MOLDOVA	3737
Monaco	377
Monaco	3779
Monaco	3776
Monaco	3777
Monaco	3774
Montenegro	382
Montenegro	3827
Montenegro	38267
Montenegro	38269
Montenegro	3826
Montenegro	38278
Montenegro	38288
Morocco	212
Nauru	674
Netherlands	31660
Nicaragua	505
Niue Islands	683

Palau	680
Papua New Guinea	675
Russia special	7954
Russia special	780050
Rwanda	250
Samoa Western	685
Samoa Western	6857
San Marino	378
San Marino	3785
San Marino	378500
San Marino	3786
San Marino	3787
San Marino	37855
Sao Tome & Principe	239
Senegal	221
Senegal	2217
Senegal	2217667569
Serbia	381
Serbia	3816
Serbia	381114101
Serbia	381114102
Serbia	381114103
Serbia	381114104
Serbia	381114105
Serbia	381114109
Serbia	381114106
Serbia	381114107
Serbia	381114108
Serbia	38176655
Serbia	381114110
Seychelles	248
Seychelles	2482
Seychelles	2484206
Seychelles	24842710
Seychelles	248206
Seychelles	24898
Sierra Leone	232
Solomon Isl	677
Somalia	252
South Sudan	211
South Sudan	2119
St Pierre Miquelon	5085
St Pierre Miquelon	508
St. Kitts & Nevis Is	1869
St. Kitts & Nevis Is	186966
St.Helena	290
ST.LUCIA W.I.	1758
SUDAN	249

TAJIKISTAN	9929
Tanzania	25590
Togolese Rep	2288
Togolese Rep	2289
Togolese Rep	228626
Togolese Rep	228627
Togolese Rep	228527
Togolese Rep	228727
Togolese Rep	228
Togolese Rep	228426
Togolese Rep	228726
Togolese Rep	228526
Togolese Rep	2286
Togolese Rep	2285
Togolese Rep	2284
Togolese Rep	2287
Togolese Rep	2280
Togolese Rep	228427
Tokelau Island	690
Tonga	676
Tunisia	216
Tunisia	2162
Tunisia	2164
Tunisia	2167
Tunisia	2169
TURKMENISTAN	9936
Tuvalu	688
UGANDA	256
Vanuatu	678
Wallis & Futuna	681
Zimbabwe	263
Zimbabwe	2637
Zimbabwe	2639
Zimbabwe	26391
Zimbabwe	26323
Zimbabwe	26373
Zimbabwe	26311
Zimbabwe	26377
Zimbabwe	26378
Zimbabwe	26371
Zimbabwe	263953