



Corporate Social Responsibility Policy

A. Philosophy

As a conscientious corporate citizen, Vodafone India recognises its role and responsibility to address some of India's most pressing challenges relating to education, health, equality and access. We are committed to enable people and technology to drive innovation, disseminate knowledge, and create shared value to improve lives.

With its nationwide network and operations, Vodafone India is committed to provide innovative, affordable and customer friendly services that enable people to connect and communicate with each other in a seamless manner. Being a leading player in the telecom industry, it aims to lead the path not only through products and services, but also via sustainability and CSR initiatives.

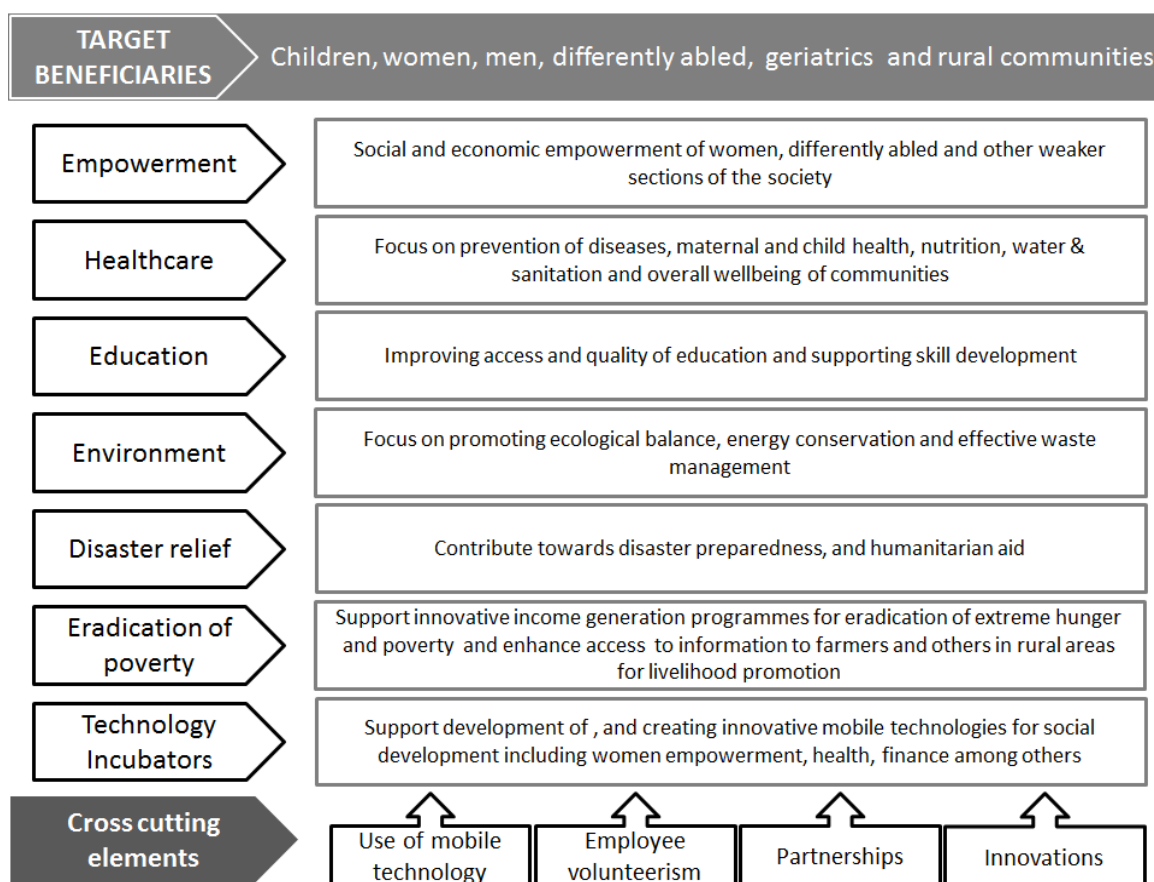
The need to engage in responsible practices is led by an intense desire to contribute positively towards the three pillars of sustainability and CSR – Social, Economic and Environmental. These three pillars are integral to the way Vodafone runs its business and designs its policies. The Mission, Vision and Values of the organisation clearly reflect its commitment, not only to the direct stakeholders but also to the society, in which it operates. Vodafone remains committed to act responsibly and ethically to maintain the trust of its customers, its employees and other stakeholders.

'Vodafone Cares' is the platform that integrates all the good that Vodafone India does for the society, on one cohesive platform.

B. CSR Programmes

Our programmes/projects areas shall be aligned with the national development priorities and the needs of the communities and will be in sync with schedule VII of Section 135 of the companies Act 2013.

In all our CSR programmes, we shall encourage use of mobile technology, employee volunteerism, partnerships and innovations.



Vodafone India Limited, through its CSR shall support programmes/projects and activities in the following domains:

1. Empowerment
 - a) Programmes/projects that promote gender equality, support creation of opportunities and facilitate employment for women, the differently abled and other weaker sections of the society
 - b) Facilitate financial support and provide educational materials, information and tools such as books, periodicals, computer equipment to female customers with a view to make them more educated and thus socially and economically empowered

2. Healthcare
 - a) Programmes/projects that help in reducing child mortality, improving maternal health, combat and prevent diseases, facilitate hygiene and sanitation etc.
 - b) Utilize mobile technology solutions to promote healthcare education, raise awareness about road safety, radiation etc. and share information and best practices in the area of health, safety and well-being

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3. Education

- a) Promote access and quality of education and foster research and development through creating infrastructure, promote scholarships, research grants among others in schools, colleges and universities
- b) Programmes/projects on vocational training for specially-abled people, socially and economically backward, and other weaker sections of the society

4. Environment

Supporting programmes/projects that focus on conservation of the environment, encourage use of renewable energy, ensure environmental sustainability, proper waste management, reducing the carbon footprint and preserve the balance of ecology

5. Disaster Relief

- a) Engage with not-for-profits to deliver programmes/projects that organize relief work in times of natural calamities. Support use of mobile technology for reaching out to the communities with news, updates, and warnings about the calamities.
- b) Programmes/projects which contribute towards disaster preparedness and humanitarian aid.

6. Eradication of Poverty

- a) Programmes/projects and initiatives to impart financial literacy to facilitate financial inclusion
- b) Programmes/projects that help income generation, skill trainings, and information dissemination programs related to farming, agricultural practices and animal husbandry to support farmers with an aim to encourage rural development and reduce poverty and hunger

7. Technology Incubators

Support a technology incubator with an objective of institutionalizing employment generation activities as well as encourage development of innovative technologies, products, services and application in the digital and telecommunication space. These innovations will help in extending the CSR agenda of the Company

C. Implementation

The Company will implement its CSR projects/programmes through company set up by Vodafone India Limited (Group) or implementing partners within India. While executing CSR activities, the Company shall ensure that such activities are not in normal pursuance of its business.

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The board or CSR Committee shall ensure that its Implementing partners are entities registered as Trusts or Society or Company or Section 8/Section 25 company or Department of Science & Technology (DST) certified technology incubators or through collaborative projects with other corporates. The implementing partner should not have less than three years' experience in implementing projects. These agencies will be screened based on Vodafone India Limited's internal screening criteria to ascertain the entity's credibility and its ability to execute the proposed projects.

The CSR Committee will oversee implementation and monitoring of all CSR projects / programmes with periodic visits and reports.

D. Governance

The approval of the CSR policy and overall oversight is the responsibility of Vodafone India Limited's Board of Directors. The responsibility of the CSR committee is to promote the strategy and administer and execute the policy through the Corporate Foundation or an implementing partner(s). The CSR committee is to ensure that projects/programmes are compliant with this Policy and are monitored and reported effectively.

Roles and Responsibilities: Board of Directors

The Board of Directors of the Company will be responsible for:

1. Approval of the CSR Policy of the Company.
2. Disclosing the content of the Policy in its report and place the Policy on the Company's website in such a manner as prescribed under Section 135 of the Companies Act 2013 read with the CSR Rules
3. Ensuring that the Company spends, in every financial year, at least two percent of the average net profits of the Company made during the three immediately preceding financial years in pursuance of the Policy.
4. Ensuring that it specifies the reasons in its report for not spending the earmarked amount in case the Company fails to spend such amount during the financial year.
5. The Board shall have the power to make any change(s) in the Committee constitution.

Roles and Responsibilities: CSR Committee

1. Prepare, revise and modify the CSR Policy for the Company and place the same with the Board of Directors for their approval;
2. Ensure that the programmes, projects and activities supported through Vodafone India Limited are aligned with the approved CSR policy of the Company and are also aligned to the activities prescribed in Schedule VII;
3. Review and approve annual budgets with respect to CSR programmes;
4. In case the Company is not able to spend two percent of the average net profits of the last three financial years or any part thereof, the CSR Committee shall provide the reasons for not spending the amount to the Board which shall also be included in the Board's report;

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5. Review performance and effectiveness of projects supported;
6. Develop and institutionalize a CSR reporting mechanism in light with Section 135 of the Companies Act 2013 read with Rule 8 of the CSR rules framed thereunder;
7. Respond to any query, observation or clarification sought by the Ministry of Corporate Affairs or any other regulatory authority with regard to CSR supported activities;
8. Ensure that Vodafone India Limited's website displays the approved CSR policy of the Company;
9. Reviewing the findings and recommendations from any investigation or audit by regulatory agencies or external auditors or consultants concerning Vodafone India Limited CSR matters;

E. CSR Expenditure

CSR expenditure will include all expenditure, direct and indirect, incurred by the Company on CSR Programmes undertaken in accordance with the approved CSR Plan. Moreover, any surplus arising from any CSR Programmes shall be used for CSR. Accordingly, any income arising from CSR Programmes will be netted off from the CSR expenditure and such net amount will be reported as CSR expenditure.
